



GENERAL TERMS AND CONDITIONS OF SALE

ANGА Uszczelnienia Mechaniczne
Sp. z o.o.

Art. 1. General Provisions

1. These General Terms and Conditions of Sale (hereinafter referred to as **GTCS**) shall govern the conclusion and performance of contracts for sale of the products, goods and services by ANGА Uszczelnienia Mechaniczne Sp. z o.o. with its registered office in 43-340 Kozy, ul. Wyzwolenia 550 (hereinafter referred to as **ANGА**) to other enterprises (hereinafter referred to as **Buyers** or **Buyer**).

2. These GTCS do not apply to the agreements concluded with consumers. The consumer shall be deemed a natural person conducting a legal transaction not connected directly with person's business or professional activity.

3. The GTCS are an integral part of sales contracts for products, goods and services concluded between ANGА and the Buyers having their registered offices **outside the territory of the Republic of Poland**.

4. Amendment to or exclusion of individual GTCS provisions may be effected only after obtaining prior consent of ANGА in writing or electronic format (i.e., via email), otherwise being null and void, signed by individuals authorised to represent the Parties.

5. If there is a discrepancy between the content of these GTCS and the contract binding the Parties, the provisions of the contract shall apply.

6. If there are any standard contracts, rules or general purchase terms and conditions of the Buyers, the provisions therein may apply only upon express consent of ANGА, in writing or electronic format. The Buyer must notify ANGА about the use of any standard contracts, rules or general purchase terms and conditions while submitting a Request for Quotation or Order, simultaneously providing the contents thereof.

7. A person signing the letters or electronic communications on behalf of the Buyer shall be deemed legally authorised by the Buyer to perform such activities, without the need of separate powers of attorney to be granted to such a person by the Buyer. ANGА reserves the right to request the original power of attorney to be submitted in case of doubt.

8. These GTCS shall apply to all sales contracts related to ANGА products, goods and services since **23rd June 2026** (version 4).

Art. 2. Offer.

1. An ANGА Offer submitted in writing, by phone or in electronic format (email) shall be the basis for the Buyer to place an order.

2. Unless otherwise agreed, the Offer shall be valid for 3 (three) months from the date of the Offer.

3. The ANGА Offer referred to herein shall not constitute the offer within the meaning of civil law provisions, and shall be an information document - the invitation to conclude the contract. The content of the ANGА Offer may not be the basis for any claims against ANGА, and especially the time limit indicated therein is for information purposes only.

4. The ANGА Offer may be accepted only in its entirety and without reservations. Any possible changes to the Offer submitted shall be regarded as new proposed terms and conditions of the Offer from the Buyer. If that is the case, any changes made by the Buyer shall be deemed binding, if ANGА approves the new terms and conditions in the Order Confirmation.

Art. 3. Price and Delivery Conditions.

1. The ANGА Offer shall be the basis for defining the price and compensation.

2. All prices shall be understood as net prices to which value added tax (VAT) shall be added according to the current statutory rates.

3. Unless the Offer provides otherwise, delivery of ANGА products, goods and services shall be made under EXW term (*ex works*), ANGА premises in Kozy, in accordance with Incoterms 2010.

4. Unless the Offer provides otherwise, the prices shall be exclusive especially of the costs related to:

a. transport of products, goods and services from the ANGА warehouse to the place of destination indicated by the Buyer, and

b. installation of the products and goods ordered in the location indicated by the Buyer.

5. As regards repair and recovery services, unless the Offer provides otherwise, the prices shall be exclusive especially of the costs related to the dismantling of the object of service on the Buyer's premises, costs of transport of the object of service to the ANGА premises, costs of transport of the object of service from the ANGА premises to the place of destination indicated by the Buyer and costs related to the installation of the object of service in the location indicated by the Buyer.

6. ANGА may charge the Buyer with the fee for express delivery, provided that ANGА has notified the Buyer about such a fee in the Offer or Order Confirmation.

7. The price and date of delivery may depend on other factors affecting the value and availability of ANGА products, goods and services. The factors affecting the price and date of delivery will be clearly specified in the Offer.

Art. 4. Terms of Payment.

1. Unless the Offer provides otherwise, the time limit for payment shall be 14 (fourteen) days from the date of invoice issue by ANGА.

2. All products and goods delivered under the Order and the contract shall remain the property of ANGА until their full price is paid.

3. Granting a trade credit to the Buyer by ANGА shall depend on the positive verification of Buyer's payment capability by ANGА.

4. ANGА reserves the right to withhold delivery of products, goods or services until the Buyer fulfils payment obligations towards ANGА, and especially:

a. makes prepayment,

b. pays any overdue amounts to ANGА.

5. All payments shall be made via the bank transfer or payment order through a bank, without deduction of any transfer fees or payment order related fees, in the form of funds available forthwith to the ANGА bank account indicated in the invoice.

6. ANGА shall not accept any withholding, offset or deduction without prior express consent of ANGА in writing or electronic format (email).

7. In case of late payment of due amounts, ANGА reserves the right to charge statutory interest, in accordance with the Act on the terms of payment in commercial transactions. The interest will be accrued from the due date indicated in the ANGА invoice (date of payment).

8. Unless provided otherwise, any payments shall be made by the Buyer to the ANGА bank account indicated in the Offer, Order Confirmation or invoice, with the ANGА invoice number or ANGА Order Confirmation number indicated in the description of payment.

9. The date of payment for the products, goods or services shall be deemed the date of crediting due amount to the ANGА bank account.

Art. 5. Order and its Fulfilment

1. The Contract shall be concluded by means of Order submission by the Buyer in writing, by phone or in electronic format (by email) and its acceptance by ANGА.

2. The Order shall be deemed accepted upon sending the Order Confirmation by ANGА to the Buyer in writing or electronic format (by email), under terms and conditions laid down in the Order Confirmation and resulting from these ANGА GTCS.

3. When the first Order is placed, ANGА reserves the right to request the Buyer to submit the copies of the following documents: a current copy from the Register of Entrepreneurs of the National Court Register or from the Records of Economic Activity, the decision on assigning the tax number, financial statements for the last accounting period.

4. In case of ANGА product, goods or service sale delivered by Buyer's own means of transport and payment effected at product, goods and service collection at the ANGА premises, a written or electronic order is not required.

5. The date for Order fulfilment shall be indicated in the Order Confirmation. The date of Order fulfilment shall mean the date of submitting the products, goods or objects of services in the ANGА warehouse in Kozy in the form ready for transport to the place of destination indicated by the Buyer.

6. In case of delay in the delivery of products, goods or services resulting from the reasons not attributable to ANGА, the date of Order fulfilment will be extended for the duration of the obstacle preventing ANGА to fulfil the Order in accordance with the original confirmed date of Order fulfilment. ANGА shall notify the Buyer about the delay, its cause and expected new date of delivery forthwith.

Art. 6. Delivery

1. Unless the parties have agreed otherwise, delivery of ANGА products, goods and services shall be at Buyer's risk and expense, in accordance with the rules concerning transport arranged jointly and pursuant to Article 3 par. 3 of ANGА GTCS.

2. Unless the parties have agreed otherwise, ANGА will select a professional entity and assigns transport of products, goods and services to it to the place of destination indicated by the Buyer, at Buyer's risk and expense.

3. ANGА shall be free of any liability for any deterioration, change or damage to the products, goods and services during transport to the place of destination indicated by the Buyer.

4. Any damage to the products, goods and services during delivery do not release the Buyer from an obligation to pay for the products, goods and services or authorise the Buyer to request delivery of products, goods and services free of defects or to request payment of damages.

5. At Buyer's express request, ANGА will insure transport of products, goods and services under the terms and conditions indicated by the Buyer and at Buyer's expense.

6. ANGА products, goods and services shall be delivered together with documents in accordance with ANGА internal instructions. Any other documents shall be subject to an additional fee laid down in the Offer or Order Confirmation (if specific documents have not been specified in the Request for Quotation, but only in the Order), unless the parties have agreed otherwise.

7. If the Buyer has declared to pick the products, goods or objects of services using own means of transport and failed to do so for the period of 7 (seven) calendar days from the date of Order fulfilment (Article 5 par. 5 of ANGА GTCS), ANGА reserves the right to issue and send the invoice for the products, goods or services pursuant to the Order fulfilled, without the need to send a written reminder to the Buyer. ANGА reserves the right to charge the storage cost of 0.14% on the invoice value for each storage day after 7 (seven) calendar days of storage in the ANGА warehouse.

8. If the products, goods or objects of services are not picked within the period of 14 (fourteen) calendar days from the date of Order fulfilment, ANGА reserves the right to ship the ordered products, goods or services without the need to send a written reminder to the Buyer.

Art. 7. Marking and Packaging.

1. ANGA products, goods and objects of services shall be marked in accordance with ANGA internal instructions. Any other forms of product marking shall be subject to an additional fee laid down in the Offer or Order Confirmation (if the specific form of marking has not been specified in the Request for Quotation, but only in the Order), unless the parties have agreed otherwise.

2. ANGA products, goods and objects of services shall be packed in accordance with ANGA internal instructions. Any other forms of product packaging shall be subject to an additional fee laid down in the Offer or Order Confirmation (if the specific form of packaging has not been specified in the Request for Quotation, but only in the Order), unless the parties have agreed otherwise.

3. Non-returnable packaging of ANGA products, goods and objects of services is included in the product price, pursuant to Article 7 par. 2 of these GTCS, and will not be reimbursed when the Buyer returns it to ANGA. Returnable packages are not included in the price of ANGA products, goods and objects of services, and are subject to additional payment and can be settled upon their return by the Buyer, at Buyer's expense, without delay as regards the time limit indicated by ANGA, in undamaged condition and in accordance with ANGA written guidelines.

Art. 8. Warranty.

1. ANGA shall grant the Buyers warranty for the products, goods and services sold for the period of 12 (twelve) months, but in case of repair (regeneration) of mechanical seals or pumps for the period of 6 (six) months, from the date of goods issue or shipment (if applicable) or service provision.

2. If the Contract also provides for the installation of the products, ANGA shall grant warranty for the period of 12 (twelve) months from the date of installation completion.

3. During the warranty period, ANGA shall guarantee good working order of the products, goods and services, and the technical parameters achieved as specified in technical documentation attached to the products, goods or services. ANGA shall be responsible for the quality of the products, goods and services and their completion in accordance with the current standards and state of the art.

4. ANGA does not accept any liability for faulty functioning of the products, goods and objects of services resulting from the lack of sufficient knowledge about the regimes of operation of any machine, equipment or system with incorporated ANGA products, goods and objects of services. The Buyer shall provide ANGA with exhaustive information about the regimes of operation of the machine, equipment or system with incorporated ANGA products, goods and objects of services. ANGA technical solutions are based on ANGA know-how and information provided by the Buyer and the state of the art. The Buyer shall be responsible for

fully investigating the possibility of applying the products, goods and objects of services.

5. The warranty expressly excludes any defects, faults and damage to the products, goods or services that result from:

- a. improper transport, storage, maintenance, operation or installation (unless performed by ANGA),
- b. exceeding acceptable technical parameters specified in technical documentation for the products, goods or services,
- c. wear and tear of the products, goods or services, especially of:

- i. sliding rings,
- ii. elastomer components, such as e.g. o-rings, angular seals, elastomer bellows,
- d. intervention in ANGA products, goods or objects of services by a servicing company not authorized by ANGA.

6. ANGA is obliged to rectify (repair) any physical defects in ANGA products, goods or objects of services, at ANGA expense, or to deliver ANGA products, goods or objects of services free of defects, if such defects are identified during the warranty period and result from the causes inherent in the ANGA products, goods or services sold.

7. ANGA shall select whether to repair or replace the products, goods or objects of services subject to complaint under the warranty.

8. The Buyer shall lose his rights under the warranty, if the Buyer fails to notify ANGA in writing or electronic format (by email) about the defect within 3 (three) working days from the identification of the defect. The notification shall include information identifying ANGA product, goods or service: its name, code or index, ANGA sales invoice number and date, and Buyer's order number and date as well as the serial number, if applicable to the product, goods or service.

9. ANGA undertakes to take actions towards the rectification of the defect or fault in the product, goods or object of services within 7 (seven) working days from the date of receipt of an effective notification about the defect or fault by the Buyer.

10. The Buyer shall lose his rights under the warranty, if the Buyer repairs or dismantles the product, goods or object of services without ANGA consent, fails to comply with the instructions during transport, storage, installation and operation, fails to use it as intended or properly maintain it. ANGA shall not deliver substitute equipment under the warranty for the duration of repair or replacement.

11. If a complaint made is unjustified, ANGA may charge the Buyer with the costs of:

- a. transport of the products, goods or objects of services subject to complaint,
- b. ANGA service team's travel to the location of installation of the product, goods or object of services subject to complaint, and back to ANGA,
- c. service team's participation in dismounting and re-installation of the product, goods or object of services subject to complaint, including the costs of the parts and tools used.

12. Unless the parties have agreed otherwise, due to the warranty granted by ANGA, ANGA liability under implied warranty of merchantability for the products, goods or objects of services delivered to the Buyer shall be excluded.

13. ANGA does not accept any liability for gains lost in connection with the lack of possibility to use the product or goods during the period of repair under the warranty.

Art. 9. Contract Termination and Returns

1. The Buyer may not terminate the Contract or otherwise avoid fulfilling it in case of erroneous Order placement with ANGA, in the Buyer's opinion. If the Buyer cancels the Order when it is being fulfilled, the Buyer will be charged with the costs of material purchased by ANGA, the costs of work-in-progress, use of tools or the value of finished products, goods or services.

2. If a delay in Order fulfilment by ANGA exceeds 30 (thirty) working days, then the Buyer has the right to terminate the Contract, upon prior requesting ANGA to fulfil the Contract and setting minimum 14 days for fulfilment thereof.

3. If the Buyer terminates the Contract for reasons laid down in Article 9 par. 2, ANGA is obliged exclusively to reimburse the Buyer for the part of the price paid so far.

4. The goods may be returned only upon express consent of ANGA in writing or electronic format (email). Only unused, undamaged products and goods in original ANGA packaging may be returned.

5. Custom-made products to special Buyer's order may not be returned.

6. The Buyer shall notify ANGA about any compensation claims within 30 (thirty) calendar days from the agreed date of delivery.

7. The value of compensation for failure to fulfil or improper fulfilment of the Contract and delays may in no circumstances exceed the amount corresponding to the total price of the related products, goods and services. ANGA liability shall be limited to the value of the loss. ANGA liability for lost gains towards the Buyer shall be excluded.

8. The Buyer may not lodge any other claims related to delay in delivery of ANGA products, goods or services, especially as regards lost gains.

9. The parties may terminate the Contract at any time by written agreement, otherwise being null and void.

10. The limitations of liability provided for in these GTCS do not apply to cases in which ANGA caused damage intentionally.

Art. 10. Confidential Information

1. All the information that is not in the public domain (confidential information) provided by ANGA to the Buyer, including the Offer, Order Confirmation, and especially the prices, technical drawings, descriptions and any technical documents shall remain the property of ANGA and should be treated as confidential information by the Buyer, including Buyer's representatives and individuals engaged by the

Buyer, and such information may not be copied, reproduced or disclosed to any third party without prior express consent of ANGA in writing or electronic format (email).

2. Confidential information shall be returned to ANGA, if so requested by it.

Art. 11. AI systems

1. Without the prior written consent of ANGA (under penalty of nullity), the Purchaser undertakes not to introduce, upload, analyse or process any materials, documents or information concerning ANGA and its affiliated entities, in particular general terms and conditions of sale, general terms and conditions of supply, offers, correspondence (including email correspondence), video recordings, audio recordings and transcripts of conversations (hereinafter referred to as the "Protected Information"), into any AI systems, including generative AI systems (such as ChatGPT, Gemini, Claude, DeepSeek, Grok, etc.), regardless of whether the Purchaser uses an on-premise or cloud-based solution and regardless of the version of the AI system used, i.e. free or paid (consumer or corporate).

2. The obligation referred to in paragraph 1 above applies to the Protected Information obtained from ANGA or from a person employed by ANGA under an employment contract or a civil law contract, or from any third party, whether intentionally or accidentally, in any form, in person, and also covers publicly available Protected Information.

3. The Purchaser also undertakes not to use any AI tools or functions for recording, transcribing, analysing, real-time translating, generating notes or summaries from meetings, telephone calls or video conferences conducted with ANGA's representatives or representatives of entities affiliated with ANGA. The prohibition referred to in the preceding sentence covers tools or functions that are built directly into communication platforms (such as Microsoft Teams, Zoom, Google Meet, etc.) as well as external tools or functions that are not built directly into communication platforms.

4. The obligations set out in this Article are of indefinite duration and shall apply from the moment the Offer is submitted or the Protected Information is actually disclosed, whichever occurs first.

5. In the event of a breach of the provisions of this Article, ANGA shall be entitled to impose a contractual penalty on the Purchaser in the amount of PLN 100,000.00 (in words: one hundred thousand zlotys 00/100) for each instance of a breach identified by ANGA. Payment of the contractual penalty shall not preclude the possibility of claiming damages in excess of the amount of the contractual penalty, in accordance with general principles.

6. Should the Purchaser's breach of the provisions of this Article result in a breach of personal data protection regulations, leading to sanctions being imposed on ANGA by a competent authority, office, court or other authorised entity, or claims being brought against ANGA, particularly for penalties,

damages, compensation, an obligation to Kozy, June 23rd, 2026

remedy the damage or a fine, the Purchaser undertakes to pay ANGA the equivalent of the sanction imposed or the claim sought, plus maximum interest calculated from the date the sanction was imposed or the claim was brought against ANGA, and to reimburse ANGA for any costs incurred for legal advice, legal representation and representation before administrative authorities.

Stanisław Gacek
President of the Management Board
CEO
[signature in original document]

7. Should the Purchaser's breach of the provisions of this Article lead to an infringement of copyright or any other intellectual property rights of any third parties, resulting in claims being brought against ANGA, the Purchaser undertakes to pay ANGA the equivalent of the claimed amount, plus maximum interest calculated from the date the claim was brought against ANGA, and to reimburse ANGA for any costs incurred for legal advice and representation.

8. The Purchaser is obliged to expressly inform all persons and entities to whom it has disclosed the Protected Information of the prohibitions set out in this Article and the consequences of breaching them and shall be liable to ANGA for any breach of these prohibitions by its affiliated entities, associates or employees.

Art. 12. Final Provisions

1. Matters not regulated under these GTCS shall be governed by relevant Polish legal provisions, especially the provisions of the Polish Civil Code.

2. Neither party to the Contract concluded shall be liable for failure to fulfil or improper fulfilment of its obligations under the Contract resulting from a force majeure event. The force majeure event shall mean a sudden, external event that could not have reasonably been foreseen, or if it could have been foreseen, the affected party could not have avoided its consequences despite having exercised due diligence. The force majeure events can especially include: war and other armed conflict, civil commotion and riot, terrorism, military or civil coup, strikes, natural disasters, including: fires, storms, floods, earthquakes, changes to legislation and decisions by public authorities, prolonged interruption of electricity, water supply, telecommunication services, etc.

3. All disputes arising out of or in connection with the Contract shall be referred by the Parties hereto to the common courts of law having jurisdiction over the seat of ANGA for settlement.

4. Any amendments to the Contracts or Orders shall be made in writing or electronic format (email), otherwise being null and void.

ANGA shall make the content hereof available to the Buyers on the website (www.anga.com.pl) and attach it to ANGA Offers and Order Confirmations.